

Charlie Bluehawk

35-years Global Corporate Management, Organizational Change Management, Service Desk with CMDB System Admin (Linux, Mac, Windows), Business Process Change, ITIL Master (ISO 27001)

- moneyeurope@mail.ru

Skill Sets:

- Blockchain (Cryptocurrency and Artificial Intelligence)
- Business Intelligence
- Change Management (Service Desk; Release; Risk; SOD)
- Configuration Management Database (CMDB)
- Hacking Detection and Prevention (Crypto-Farming, Malware, Spyware, Virus)
- Head of IT
- Identity Access and Management (IAM)
- ITSM (ITIL) Master (ISO 27001)
- Managing Director (CEO, CISO, COO, CTO)
- Program Management ((ISO Compliant)
- Project Manager (PMP, SDLC)
- Quality Assurance and Risk Assessment
- Senior Business Analyst
- System Administrator: Linux, Macintosh, Windows
- Vendor Management

Personal Details:

- Nationality:
American
- Language:
English
- Age:
63 years
- Availability:
On-site: Europe, Russia, Ukraine, UK
Remote: Yes
- Education:
BA: Business Management
Orange Coast College, Costa Mesa, California, USA 1979
- EU Blue Card:
<https://www.apply.eu/> (ID: #95806)
- LinkedIn:
<http://www.linkedin.com/in/charliebluehawk>
- Security Clearance:
USA "Confidential" (NASA: 1999-2004)
- USA Passport

Mission Statement

I am a Senior Project Manager, Managing Director (CEO, CTO), Organizational Change Manager, Configuration Management Database (CMDB), Business Process Change, ITIL Master (ITIL Master and Instructor), and System Admin for Mac, Windows, and Linux.

Extensive international corporate and business experience, discovery (quality assurance, maturity assessment of documentation, policy, process, and procedure), IT Maturity auditing, with more than 35-years in global corporate management, quality assessment, risk and release management, and control maturity assessment.

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Specialties:

- Change and Release Management
- Configuration Management (CMDB), Business Process Change, ITIL Master
- Creation of Common Technical Language with Vision cartoons defining roles, responsibilities
- Financial Auditing (SOX, JSOX), Quality Assurance, Risk Assessment, Maturity Assessment
- ITIL Training, Documentation
- Project Management, Corporate Governance, Organizational Change Management
- Security Risk Assessment
- Technical Support for Linux, Windows, Macintosh.
- Vendor Management, Service Level Agreements, Service Level Obligations

Areas of expertise:

- Blockchain (distributed databases) in crypto-currencies and artificial intelligence
- Information Security, Pen Testing, Records Management, Information and IT Risk Management
- IT Compliance, Data Warehouse architecture, Database Design, Hacking Detection Prevention
- ROM-based infections, chip based mechanical-engines, malware-spyware-virus, Headhunting
- Software, hardware, and video embedded farming, RAM-based infections
- Technical Writing, Discovery, Documentation, Policy, Process, Procedure

Extensive experience:

- Database design, consulting (SQL)
- Designing and running Change Management, Problem Management, Incident Management.
- Discovery, documentation, User Acceptance Testing, and User workshops.
- Global Project Management Assessment
- Hacking Detection and Prevention (malware, spyware, virus, farming, ROM-based)
- Headhunting: Matching specific job requirements by senior management
- Managing Director
- Penetration Testing
- Run The Business
- Security Consulting, Training classes in ITIL and ICT
- Segregation of Duties (SOD)
- Testing Environments

Corporate Entity:

The FarStar Company, llc 01.1985-current

Las Vegas, USA; Prague, Czech Republic; Wellington, New Zealand

- Control Security and Maturity Assessments
- International consulting and Outsourcing: BPM, Security, ITIL, Review of all contractor CVs
- Managing Director
- Penetration Testing
- Product Management: JusticeCaps.com
- Project Management
- Quality Assurance and Risk Management (IGM)
- System Administrator (currently Head of IT for 12-clients)
- Vendor Risk Assessment

Clients include Telecom New Zealand, Nissan North America, Disney, IBM, Toyota, NASA, Caltech, JPL, Hughes Aircraft, Raytheon, MTV-Viacom, Novartis

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Contracts:

Novartis 11.2015-02.2016

Prague, Czech Republic; Basel, Switzerland; Ljubljana, Slovenia

- Control Maturity Assessments
- Global Assessment
- International consulting and Outsourcing: BPM
- IT Security
- ITIL Consultant
- Project Management
- Project Quality Assessments
- Quality Assurance, Maturity Assessment, and Risk Management (IGM)
- Remote QA Assessments for Italy, German, Singapore
- Security Risk Assessments
- Vendor Risk Assessment

Global Company Consults, sro 07.2010-01.2011

Prague, Czech Republic

- Business Process Management
- Maturity Assessment for ISO 20000 Accreditation and Training
- Project Manager
- Responsible for global business development

Meridian Southwest, Inc. 01.2009-04.2010

Wellington, New Zealand • Las Vegas, Nevada, USA

- Headhunting: Matching specific job requirements set by client CEO
- IT Outsourcing
- IT Sales, Pre-Sales, Marketing
- Product Management: IVBC (Internet Video Broadcasting Corporation)
- Project Management
- Quality Control
- Senior ICT Consulting

NSPIRE 05.2008-01.2009

Wellington, New Zealand

- IT Auditing
- ITIL Senior Project Manager
- ITSM Management
- Taxonomy standards for policies and procedures (common technical language)
- System Administrator (multiple clients)

Gen-i / Telecom New Zealand 11.2007-04.2008

Wellington, New Zealand

- Penetration Testing
- Program Manager
- Quality Control: discovery, documentation, policy, process, procedure.
- Senior Project Manager (ITIL)

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Nissan North America 02.2007-08.2007

Nissan, Smyrna, Tennessee (NNA) • Nissan, Mexico (NMEX) USA

- Acting Nissan Change Manager
- Creation and Documentation of Common Technical Language
- ITIL Consultant
- Quality Controls (mainframe)
- SOX, JSOX, Maturity Assessment

Far East Technologies 08.2006-02.2007

Las Vegas, Nevada, USA • Auckland, New Zealand

- Instructor: ITIL Foundation Training (version 2.0)
- Product Management: CodeBlue (video streaming technology)

99¢ Only Stores (Corporate Headquarters) 10.2005-11.2006

City of Commerce, California USA

- Communications (Internal)
- Disaster Recovery
- Documentation: Discovery, Policy, Process, Procedure
- Manager: Technical Services (CTO)
- System Administrator: Windows

Toyota Corporate 05.2005-10.2005

Torrance, California, USA

- ITIL Consultant
- Project Manager

Curriculum Advantage 01.2005-05.2005

El Segundo, California, USA

- Updating current Documentation

NASA: JPL - Caltech (Raytheon Contract) 01.1999-01.2004

Pasadena, California, USA

- Director: Trade Shows, Workshops
- Education and Public Outreach
- Project Manager
- System Administrator: Windows

Certifications:

- System Administrator: HP Service Administration: July 2002
- ITIL Foundation: ITSMI, San Diego, CA: August 2006
- ITSM Master: ITSMI, San Diego, CA: August 2006
- ITIL Instructor, ITSMI, San Diego, CA: August 2006
- PMP (CSMP): Certified Service Management Professional San Diego, CA 2007
- SDLC: PMP – Certificate of Completion – Nissan (NNA), Smyrna, TN April, 2007

References are available on request to qualified clients.